



Quality Improvement Committee (QIC) Meeting Agenda

Meeting Information:

Virtual link will be sent by request only

Mission Statement:

Behavioral Health and Recovery Services is committed to empowering our diverse community with hope, recovery and wellness by providing comprehensive holistic care.

Vision Statement:

Inspiring hope and recovery for those we serve as the premier provider for quality whole person care.

January 23rd, 2024
1:00PM-3:00PM

*CONFIDENTIAL**
QUALITY IMPROVEMENT INFORMATION ONLY
California Evidence Code 1157

AGENDA TOPICS

Matthew Reed	1. Welcome <i>a. Confidentiality Statement</i> <i>b. Additional Agenda Items</i>
Shay Gassaway	2. Consumer Input
Sharon Jones	3. Cultural Humility, Health Equity and Social Justice Committee Report
Harvey Soza	4. CUBE Report
Valerie Quijano	5. Performance Indicators – Grievances (MH/SUD)
Clovia	6. Performance Indicators – Point of Entry Timeliness/Timeliness (MH/SUD)
Yiguo	7. Performance Indicators- Timeliness - NTP Residential (SUD)
Christine	8. Performance Indicators – Penetration (MH/SUD)
May/Liz	9. Performance Indicators- Treatment Authorization Requests (MH)
Pa Moua	10. Performance Indicators- Medication Monitoring Review (MH)
Bianca/Mai	11. Performance Indicators- Residential Authorization (SUD)
Yiguo	12. Performance Indicators- Retention in Service (SUD)
Yiguo	13. Performance Indicators- Appropriate Level of Care (SUD)
Matthew	14. Updates- EQRO (MH/SUD)

Next Meeting: April 23rd, 2024, from 1:00-3:00PM

**Please Note: This meeting will be recorded, and minutes are available upon request.*