



# Quality Improvement Committee (QIC) Meeting Agenda

**Meeting Information:**  
  
Virtual link will be sent by request only

**August 18<sup>th</sup>, 2023**  
3:00PM-5:00PM

*CONFIDENTIAL\**  
*QUALITY IMPROVEMENT INFORMATION ONLY*  
*California Evidence Code 1157*

**Mission Statement:**  
Behavioral Health and Recovery Services is committed to empowering our diverse community with hope, recovery and wellness by providing comprehensive holistic care.

**Vision Statement:**  
Inspiring hope and recovery for those we serve as the premier provider for quality whole person care.

## AGENDA TOPICS

Matthew	<b>1. Welcome</b> <i>a. Confidentiality Statement</i> <i>b. Additional Agenda Items</i>
Victoria	<b>2. Consumer Input</b>
Sharon Jones	<b>3. Cultural Humility, Health Equity and Social Justice Committee Report</b>
Jaime	<b>4. CUBE Report</b>
Villyginn/Veronica	<b>5. NOABDs</b>
Tyler	<b>6. Performance Indicators – Failure to Keep Appointments (MH/SUD)</b>
Clovia	<b>7. Performance Indicators – Timeliness (MH/SUD)</b>
Christine	<b>8. Performance Indicators – Penetration (MH/SUD)</b>
Tyler	<b>9. Performance Indicators – Treatment Authorization Requests (MH)</b>
Liliana	<b>10. Performance Indicators – Residential Authorization (SUD)</b>
Yiguo	<b>11. Performance Indicators – Retention in Service (SUD)</b>
Yiguo	<b>12. Performance Indicators – Appropriate Level of Care (SUD)</b>
Matthew	<b>13. Performance Improvement Project (PIP)- Follow up after ER Visits for Alcohol and Drug Abuse or Dependence (FUA)</b>
Matthew	<b>14. Performance Improvement Project (PIP)- Follow up after ER Visits for Mental Illness (FUM)</b>
Matthew	<b>15. Performance Improvement Project (PIP)- Pharmacotherapy for Opioid Use Disorder (POD)</b>

**Next Meeting:** October 24th, 2023, from 1:00-3:00PM

*\*Please Note: This meeting will be recorded, and minutes are available upon request.*