



# Quality Improvement Committee (QIC) Meeting Agenda

**Meeting Information:**  
Virtual link will be sent by request only

**Mission Statement:**  
Behavioral Health and Recovery Services is committed to empowering our diverse community with hope, recovery and wellness by providing comprehensive holistic care.

**Vision Statement:**  
Inspiring hope and recovery for those we serve as the premier provider for quality whole person care.

**November 16th, 2023**  
2:00PM-4:00PM

*CONFIDENTIAL\**  
*QUALITY IMPROVEMENT INFORMATION ONLY*  
*California Evidence Code 1157*

## AGENDA TOPICS

- |           |   |
|-----------|---|
| Matthew   | <b>1. Welcome</b><br><i>a. Confidentiality Statement</i><br><i>b. Additional Agenda Items</i> |
| Victoria  | <b>2. Consumer Input</b>  |
| Sharon    | <b>3. Cultural Humility, Health Equity and Social Justice Committee Report</b>                |
| Harvey    | <b>4. CUBE Report</b>   |
| Christine | <b>5. Performance Indicators – Psychiatric Referrals (MH)</b>                                 |
| Clovia    | <b>6. Performance Indicators – Completion Rate for Residential (SUD)</b>                      |
| Yiguo     | <b>7. Performance Indicators – Readmission Recidivism Rate for Residential (SUD)</b>          |
| Yiguo     | <b>8. Performance Indicators – Client Transition to Outpatient (SUD)</b>                      |
| Liliana   | <b>9. Quality Assurance – Access Test Calls (MH/SUD)</b>                                      |
| Veronica  | <b>10. Quality Assurance- Credentialing (MH/SUD)</b>  |
| Maria O.  | <b>11. Quality Assurance- Site Certifications (MH/SUD)</b>                                    |
| Villyginn | <b>12. Quality Assurance- Utilization Review (MH/SUD)</b>                                     |

**Next Meeting:** January 23rd, 2024, from 1:00-3:00PM

*\*Please Note: This meeting will be recorded, and minutes are available upon request.*