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Equal Opportunity Employer

FOR IMMEDIATE RELEASE

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LIMITED PUBLIC ACCESS TO MERCED COUNTY BUILDINGS

MERCED— Merced County will be providing essential government services pursuant to California’s Executive Order N-33-20. The County is committed to serving community residents in a manner that decreases the risk of spreading the COVID-19 virus. For this reason, effective March 23, 2020, the following County Departments have **temporarily** changed access to their in-person services.

This press release provides information regarding public access to the following County Departments:

County Departments & Lobby Information	
Admin Services	All Lobbies are closed. For assistance call: 209-385-7690
Ag Commissioner and Weights & Measurers	All Lobbies are closed. For assistance call one of their two offices: Merced: 209-385-7431 Los Banos: 209-827-2030
Animal Control	Service by appointment only. For assistance call: 209-385-7346
Assessor	Lobby is closed. For assistance call: 209 385-7631
Auditor Controller	Lobby is closed. For assistance call: 209-385-7511
Behavioral Health & Recovery Services	Merced, Livingston, Los Banos, and Adult & Children Services lobbies have limited office hours: Monday thru Friday from 10:00am to 3:00 pm. For assistance call: 209-381-6800 Lobbies for the Crisis Service Unit and Marie Green are closed. For assistance call 1-888-334-0163
Board of Supervisors	Lobby is closed. For assistance call: 209-385-7366
Child Support Services	The lobby will remain open for the public to utilize the TouchPay KIOSK (for payments only) and to submit paperwork in the drop-box only. For assistance call: 1-866-901-3212 or email at dcss@co.merced.ca.us Customers may also access their own case through self-service online tool Customer Connect at https://www.cse.ca.gov/CustomerConnect/login
Community & Economic Development	All Lobbies are closed. For assistance call: Community & Economic Development or Castle Airport & Commerce Center: 209-385-7654 Planning or Business Licenses: 209-385-7686

County Clerk	Lobby is closed. For assistance call: 209-385-7627
County Counsel	Lobby is closed. For assistance call: 209-385-7564
County Executive Office	Lobby is closed. For assistance call: 209-385-7637
Elections/Voter Registration & Passports	Lobby is closed. For assistance call: 209-385-7541
District Attorney	All Lobbies are closed. For assistance call: 209-385-7381
Fire	Lobby is closed. For assistance call: 209-385-7344
Human Resources	Lobby is closed. For assistance call: 209-385-7682
Human Services Agency	<p>Adult and Aging-Lobby is closed. For assistance call: 209-385-3000 To report neglect or abuse call: 209-385-3105</p> <p>Area Agency on Aging-Lobby is closed. For assistance call: 209-385-7550 *congregate meals or meals to go will still be available</p> <p>Child Welfare-Lobby is closed. For assistance call 209-385-3000. To report Abuse and Neglect call 209-385-3104</p> <p>Family Services Offices located in Merced, Atwater, and Los Banos have limited lobby hours: Monday thru Friday from 11:00am to 12:00pm and 2:00pm to 3:00pm for mandatory services only. For assistance, call (209) 385-3000 or contact assigned case worker directly.</p> <p>Employment Training Services phone contact only. For assistance call: 209-385-3000 or contact assigned case worker directly.</p> <p>Veteran Services limited lobby hours: Monday thru Friday from 11:00am to 12:00pm and 2:00pm to 3:00pm</p>
Juvenile Hall/Probation	<p>All lobbies are closed. For assistance call:</p> <p>Juvenile Administration: 209-385-7494 Juvenile Hall: 209-381-1400 Adult Probation: 209-381-1380 Trident: 209-726-2737 Los Banos: 209-710-6050</p>
Library	<p>All lobbies are closed. For Curb Side Pick-Up Services available:</p> <p>Merced-Monday thru Thursday from 10:00 am to 6:00pm Friday thru Saturday from 10:00am to 5:00pm For assistance call: 209-385-7484</p> <p>Atwater-Tuesday thru Thursday from 10:00am to 6:00pm Friday thru Saturday from 10:00am to 6:00pm For assistance call: 209-358-6651</p>

Library (cont)	<p>Delhi- Monday thru Thursday from 10:00 am to 6:00pm Friday from 10:00am to 5:00pm & Saturday from 10:00am to 3:00pm For assistance call: 209-626-2049</p> <p>Livingston-Tuesday and Thursday from 10:00 am to 6:00pm Saturday from 10:00am to 5:00pm For assistance call: 209-394-7330</p> <p>Los Banos-Tuesday thru Thursday from 10:00 am to 6:00pm Friday thru Saturday from 10:00am to 5:00pm For assistance call: 209-826-5254</p>
Parks & Recreation	Services available by appointment only. For assistance call: 209-385-7426
Public Defender	Lobbies are closed to the public. For assistance call: 209-385-7692
Public Health	Services available by appointment only. For assistance call: 209-381-1010
Public Works	Services available by appointment only. For assistance call: 209-385-7601
Recorder	Lobby is closed. For assistance call: 209 385-7627
Retirement	Lobby is closed. For assistance call: 209-726-2724
Sheriff	<p>Main Jail and John Lactorraca Correctional Facility lobbies are closed for inmate visits. Only legal service visits permitted</p> <p>Trident Center is available to the public from 8:00am to 12:00pm and 1:00pm to 5:00pm</p> <p>Civil Division-limited lobby access. Only 1 person allowed access at a time. Lobby hours are 8am to 12pm and 1pm to 4pm Monday thru Friday Livescan-temporarily closed until further notice Los Banos and Delhi Sub-Stations available Monday thru Friday 8:00 am to 12:00 pm and 1:00pm to 4:00pm</p> <p>Coroner's Office - limited lobby access. Only 1 person allowed access at a time.</p> <p>Lobby hours are 8:00 am to 12:00 pm and 1:00pm to 4:00pm Monday thru Friday</p>
Tax Collector	<p>Lobby is closed. For assistance call: 209-385-7592</p> <p>To pay property taxes you may: Pay Online at www.mercedtaxcollector.org Pay by Phone: 1-877-737-4829 Pay by Mail: Merced County Tax Collector 2222 M Street Merced, CA 95340</p>
Treasurer	Lobbies are closed. For assistance call: 209-385-7307
UC Coop Ext	Lobby is closed. For assistance call: 209-385-7403

Worknet Merced County	Services available by appointment only. For assistance email at outreach@worknetmerced.com or call one of their offices: Merced: 209-724-2100 Los Banos: 209-710-6140 Visit www.worknetmerced.com for additional resources for job seekers and businesses
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For more information regarding Merced County, please visit our website at www.countyofmerced.com